



Oncology Care Model Beneficiary Notification Letter

_____ is participating in a Medicare initiative called the Oncology Care Model. You are receiving this letter because your health care provider has identified you as a patient who is receiving care through this initiative. Oncology practices participating in the Oncology Care Model, including _____, will work with Medicare to improve cancer care for patients receiving chemotherapy.

Your Medicare rights have not been changed.

You still have all the same Medicare rights and protections, including the right to choose which health care provider you see. However, because _____ chose to participate in the Oncology Care Model, all of _____'s Medicare beneficiaries who meet the eligibility criteria of this initiative will receive care under the initiative, including access to patient-focused services (listed below). If you do not wish to receive care under the Oncology Care Model, you must choose a health care provider who does not participate in this initiative to receive care. Regardless of which health care provider you see, Medicare will continue to cover all of your medically necessary services.

The Oncology Care Model aims to improve cancer care.

The Oncology Care Model was designed to help ensure that you receive the right care at the right time by giving your health care provider extra resources to manage your cancer care. Your health care provider will use these resources to give you access to the patient-focused services listed below. Medicare will monitor _____ to make sure you and other people with Medicare receive quality care.

_____ will regularly receive information from Medicare about its participation in the initiative.

You will receive access to patient-focused services.

As part of the Oncology Care Model, _____ will give you access to patient-focused services aimed at meeting your individual needs while you are receiving chemotherapy or hormonal therapy. Under the initiative, you can:

- Contact a health care provider who has access to your medical records 24 hours a day, 7 days a week



ONCOLOGY CARE MODEL

This letter is only meant as a notification.
No action is required on your part.

- Work with your health care provider to create a detailed care plan that meets your needs
- Work with your health care provider to access other patient-focused supportive services

Talk to your health care provider to learn more about these patient-focused services.

These patient-focused services are called Enhanced Services, and Medicare pays for these services via the Monthly Enhanced Oncology Services (MEOS) payment (G9678). Claims for the MEOS payment will appear on your Medicare Summary Notice (MSN) (Medicare billing statement) as “Oncology Care Model {OCM} Monthly Enhanced Oncology Services {MEOS} payment for enhanced care manage {G9678}.” Note that the date of service on the MSN may be different from the date on which you actually received services and a health care provider in the practice—other than the health care provider you actually saw—may bill for that service. As shown under the “Maximum You May Be Billed” section of the MSN for the MEOS claim, you will not be responsible for paying for any portion of these patient-focused services; Medicare will cover the full amount of these services.

Your feedback is important.

Medicare may also ask you to answer a survey about the services and care you received from _____. The survey will be mailed to you. Your feedback will help improve care for all people with Medicare who receive chemotherapy or hormonal therapy.

Find more information.

For more information about the Oncology Care Model, you can:

- Visit www.innovation.cms.gov/initiatives/oncology-care/
- Call _____ at _____
- Call 1-800-MEDICARE (1-800-663-4227). TTY users can call 1-877-486-2048

If you have concerns or complaints about your care, talk to your health care provider, or contact your Beneficiary and Family Centered Quality Improvement Organization (BFCC-QIO). To get your BFCC-QIO’s phone number, visit Medicare.gov/contacts or call 1-800-MEDICARE.

To find a different health care provider, visit www.Medicare.gov/physiciancompare, or call 1-800-MEDICARE.